

## DocsCorp

# compareDocs 4.0.3 Release Notes

compareDocs 4.0.3 (v4.0.3.1)

January 2014



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## 1 Introduction

These Release Notes describe the latest updates to compareDocs 4.0. DocsCorp recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts, the Release Notes supersede the other documentation.

We also recommend that you check the DocsCorp <u>Knowledgebase</u> and <u>Partner</u> or <u>Client Portal</u> for any patches or documentation updates that may have been posted after the initial release of compareDocs 4.0.



#### 2 What's New

**Modern Interface** – The clean, uncluttered compareDocs 4.0 interface is designed for productivity and usability. It's Microsoft Office 2010/13 look and feel makes it an intuitive and easy product to use, requiring very little training to adapt from earlier versions or if you are new to the product

**PDF companion** – The PDF companion is now provided to allow users to create PDF documents from any application. This is ideal for users who have only an occasional need to create PDF's

**New DocsCorp PDF printer** – All DocsCorp products are now sharing a common printer. This means the compareDocs PDF printer is removed with the installation of compareDocs 4.0. All PDF operations now use the DocsCorp PDF printer

**Faster Speeds** – Launch speeds for compareDocs have been improved significantly. Users will notice speed improvements by as much as 200% Comparison speeds have also been improved. For example, some 500 page documents previously took up to 40 seconds to compare. This now takes 10 seconds.

**Track Change output** – User can choose to output the comparison in a new Track changes document format, allowing better ability to accept/reject the changes and continue using the document as the go forward version. Main area impacted by this option are List numbers, cross reference fields and tables.

**Automated uninstallation** – compareDocs will now automatically uninstall older versions of the product during installation. This means there is no longer the requirement to uninstall old version of compareDocs before installing new version. This simplifies the upgrade process.

**Windows 8 / Office 2013 –** compareDocs continues to be compatible with the latest operating system and Office versions.

**PDF comparisons** – Product a redline style comparison of 2 compared PDF's output as a PDF. This one click option uses OCR technology to convert the PDF's to Word for comparison, then as a last step converts the comparison output back to PDF.

**OCR Language chooser** – Reduce OCR'ing errors when working with foreign languages. Specify the languages in your document using the new OCR language chooser. Supports 180 languages including Asian languages

**Integration updates** – There have been many updates to DMS's that compareDocs integrates with in the last year. compareDocs is compatible with latest versions of HP Worksite, Open Text eDocs, Worldox, NetDocuments, ProLaw, SharePoint.

Bug fixes and improvements – various document specific bug fixes and improvements



## 3 Installation and Upgrade Notes

### 3.1 System Requirements

#### **Processor**

Intel Core 2 Duo 2.4 Ghz or faster

#### **Operating System**

- Microsoft® Windows® 7 (32-bit and 64-bit)
- Microsoft® Windows® 8 (32-bit and 64-bit)
- Microsoft® Windows Server® 2008 or 2012
- Supports Citrix XenApp/XenDesktop/Terminal Services

#### Memory

2GB or higher

#### **Hard Disk**

 Approximately 3 GB of available hard-disk space for installation and up to an additional 100MB of working space for files being converted, depending on the size of files being converted.

#### Microsoft .NET Framework 4.5 or 4.5.1

http://www.microsoft.com/en-us/download/details.aspx?id=40779

#### **Microsoft Office**

- Microsoft® Office® 2013 (32 bit & 64 bit)
- Microsoft® Office® 2010 (32 bit & 64 bit)
- Microsoft® Office® 2007

#### Microsoft Visual C++ 2005 SP1 Runtime

http://www.microsoft.com/en-us/download/details.aspx?id=5638

#### Adobe Reader 9.1 or higher

http://get.adobe.com/reader



## 3.2 Installation parameters (Properties)

During any installation method it is possible to influence the installer behavior by passing property values. Most commonly this is done via the commandline i.e. as parameters to the commandline. For example:

msiexec.exe /i "\\server\DocsCorpInstaller\DocsCorp\_pdfDocs\_compareDocs\_4-x-x-x.msi" **OCRDESKTOPINSTALL="0"** /qn

In this case OCRDESKTOPINSTALL="0" is the property being applied. Multiple parameters can be applied on the commandline.

For information on the range of parameters that are available to influence the compareDocs installer please see the <u>'Installer Guide – MSI Properties'</u>

#### 3.3 New Installation

#### 3.3.1 Preparing for installation

- Create a directory on your workstation with read/write access called 'compareDocsInstaller' or some other name that you will easily remember;
- Copy the files **DocsCorp\_pdfDocs\_compareDocs\_4-x-x-x.msi** (where x-x is the version number) and **dotnetfx.exe** to this directory from the web download.

#### 3.3.2 Standard installation process

#### Installing onto a workstation

compareDocs requires the Microsoft .NET Framework 4.5 and compareDocs to be installed locally onto your workstation. You usually need Administrator rights to the workstation to install software.

- Install Microsoft .NET Framework 4.5 on your workstation Follow all prompts and restart the workstation if advised to do so;
- From the same directory, please install compareDocs by double-clicking the program
   DocsCorp\_pdfDocs\_compareDocs\_4-x-x-x.msi (where 4-x-x-x is the version number);
- Follow the installation wizard steps carefully. When asked to nominate a 'Destination Folder' to install compareDocs, you can accept the default (generally 'C:\Program Files (x86)\DocsCorp\pdfDocs compareDocs') or choose an alternate directory, but this location must be on the 'local' hard drive not a network drive.

**NOTE**: Normally, a restart of the machine is not required, but if the installation wizard instructs you to restart, you must do so before using compareDocs.

#### Setting license information

From a workstation with compareDocs installed, open compareDocs:

Select [Start] → [Programs] → [DocsCorp] → compareDocs;



 Select [Cog] → [About] → [Set License]. Enter your 'Licensed to' name details as well as your 'License Number' and press [OK] to accept the license number. You can now close compareDocs.

#### 3.3.3 Terminal Server/Citrix installation process

Once you have downloaded and/or copied the latest installation file into your compareDocs 'Installer Location' (e.g. C:\compareDocsInstaller), please follow the steps below:

• To correctly install the latest version of compareDocs, **please ensure that ALL users are logged out** of Terminal Server/Citrix prior to performing the steps below:

**NOTE**: Following the steps below will ensure that a restart of the server **will NOT be required** when installing.

- Log onto the server as an Administrative user;
- o Click on [Start] → [Control Panel] → [Add or Remove Programs];
- Click on [Add New Programs];
- Browse to the compareDocs 'Installer Location', select
   'DocsCorp\_pdfDocs\_compareDocs\_4-x-x-x.msi' and click on [Open];
- Click on [Finish] to proceed with the installation;
- Follow the prompts to complete the installation of pdfDocs compareDocs on the Terminal Server/Citrix Server;
- Upon completion of the upgrade, users can now safely log back into Terminal Server/Citrix.

All users will now have access to the latest version of compareDocs.

#### Controlling Access to compareDocs

compareDocs will be available to all users on the server, however the users that are first to start compareDocs will be allocated a license. In the case where there are a smaller number of licenses than actual users entitled to use compareDocs on your server and network, you will need to manage who can access compareDocs on the server.

The recommended method of restricting users from compareDocs is to copy the compareDocs program shortcut to the Program groups and Desktops of specific compareDocs **User** profiles. Once complete, remove the compareDocs program shortcut from the **Program** group and Desktop from the **All Users** profile.

#### 3.3.4 Command Line installation process (including SCCM)

#### **Installation**

Using the command line below, compareDocs can be installed to workstations silently (e.g. no dialog prompts are visible to the user):

msiexec.exe /i "\\server\DocsCorpInstaller\DocsCorp\_pdfDocs\_compareDocs\_4-x-x-x.msi" /qn



**NOTE**: To install compareDocs via command line, but with progress dialogs visible, simply replace the /qn with:

- /qb+ for progress dialogs displaying an OK button to acknowledge completion of the process; or
- /qb- for progress dialogs without an OK button upon completion.

To transform the installer with command line parameters please see our guide - <u>'Installer</u> Guide - MSI Properties'

#### 3.3.5 Machine Assigned Active Directory installation process

compareDocs can be installed via Active Directory (AD). The instructions below assume the following:

- You have a working knowledge of Active Directory installations and a current working plan for the Organisational Units of your business;
- You know how to create a transform file (MST) if you wish to install to a location other than the default location, being ... \Program Files\DocsCorp\pdfDocs compareDocs; and
- .NET Framework 4.5 has been installed on all workstations (via AD or other means).

**NOTE:** The method of AD rollout described here is 'computer assigned'. If you wish to rollout as 'user assigned or published' you will need separate instructions. There are differences in the methods. Please request instructions from Support.

#### Steps to deploy

- 1. Prepare the compareDocs installation file:
  - Create an installer directory on a server that has read/write & modify access for workstations onto which you wish to install compareDocs (e.g. \\server\company\DocsCorpInstaller\);
  - Download to your installer directory the latest
     DocsCorp\_pdfDocs\_compareDocs\_4-x-x-x.msi (e.g. DocsCorp\_pdfDocs\_compareDocs\_4-0-1-29.msi).

**NOTE:** No transform files are necessary for the information of compareDocs.

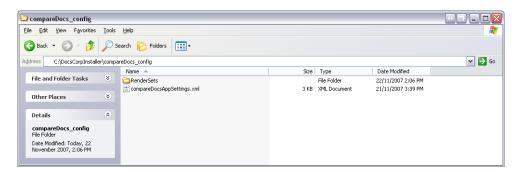
2. Create **compareDocsAppSettings.xml** for default application settings:

The **compareDocsAppSettings.xml** file will contain your license details, as well as any application defaults you wish to be applied to each workstation via AD installation;

- To create the compareDocsAppSettings.xml (before you perform AD installations), you should log into one computer as a user with local administrator rights, install compareDocs manually to that workstation from the network DocsCorpInstaller location:
  - Simply double-click on the MSI file and follow the installation wizard prompts to install onto your local drive;
    - a) During this installation process, a file namedcompareDocsAppSettings.xml is created in a folder named



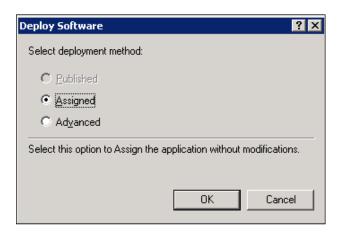
**compareDocs\_config**. This folder can be found in the DocsCorpInstaller directory with the MSI file (refer screenshot below):



b) Open compareDocsAppSettings.xml and enter your license details where appropriate at the beginning of the document (see example section below):

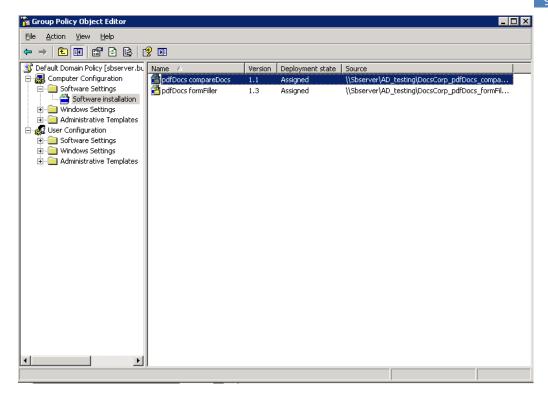
```
<CompareDocsLicenseName Ltd</CompareDocsLicenseName>
<CompareDocsLicenseKey>xxxx-xxxxx-721470-001-85-
60144</CompareDocsLicenseKey>
```

- c) Other default settings are available in compareDocsAppSettings.xml, including integrations
- 3. Create the Group Policy Object (GPO):
  - Open Active Directory Group Policy Management snap-in;
  - Select the Group Policy Objects group;
  - Create a new Group Policy Object called compareDocs4-x-x-x (where 4-x-x-x is the current version number);
  - Edit the GPO and add a new Package in Computer Configuration → Software Settings;
  - Choose the 'Assigned' option:



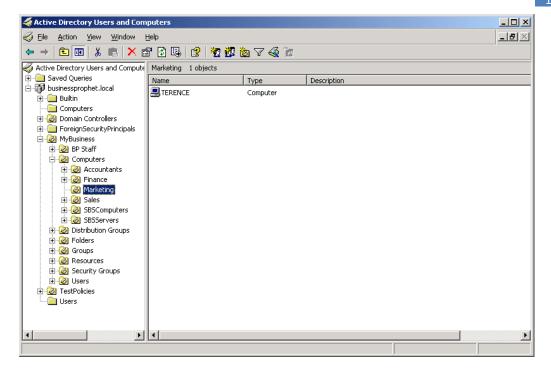
 Select OK to generate a standard machine assigned package. This is all that is needed for compareDocs:





- Close the compareDocs4-x-x GPO.
- 4. Apply the Group Policy Object to an Organizational Unit (OU):
  - Right-click on any existing OU that you wish the compareDocs GPO to be applied to;
  - Select 'Link to an existing GPO...';
  - Select compareDocs4-x-x from the list.
- 5. Add new member computers to your Organizational Unit (OU) [Optional]:
  - If new member computer requires compareDocs, simply add the computer to an existing OU that has the compareDocs4-x-x GPO applied:





#### 6. Install compareDocs via AD:

- Simply restart (not just log-off) a computer that is part of an affected OU;
- On restart, compareDocs will be installed prior to the log-in screen being displayed.

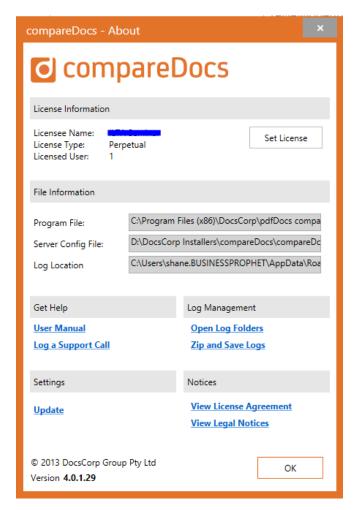


## 3.4 Upgrading

#### 3.4.1 Preparing for upgrade

Prior to upgrading compareDocs, please follow the steps below:

Open compareDocs and go to the [Cog] → [About] window :



- Identify your compareDocs 'Installer Location' from the 'Server Config File' folder under File Information; and
- Copy the file downloaded, 'DocsCorp\_pdfDocs\_compareDocs\_4-x-x-x.msi' (where x-x is the relevant version number), into your installation directory ('Installer Location').

**NOTE:** compareDocs 4.x will automatically remove older versions of compareDocs during installation. The practice of removing older versions before installing the new version is no longer required.

#### 3.4.2 Standard upgrade process

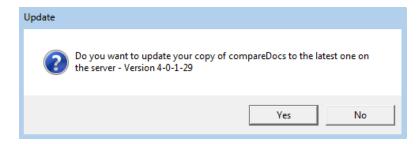
#### **Upgrading workstations**

Once you have downloaded and/or copied the latest installation file into your compareDocs 'Installer Location', please follow the steps below:

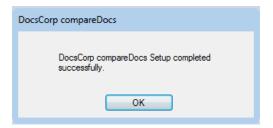
On each workstation:



- Open compareDocs and select [Help] → [Licensing];
- Click on the [Update] button and compareDocs will display the following prompt:



- Accept the prompt by clicking on [Yes]. compareDocs will proceed to automatically uninstall the previous version, and install the new version;
- Please wait to be prompted with the following message before proceeding to use compareDocs:



Normally, a restart of the machine is not required, but if the installation wizard instructs you to restart, you must do so before using compareDocs.

#### NOTES:

- 1. If a manual upgrade is not initiated using the [Update] button, compareDocs will prompt an upgrade upon your accessing the application within 24 hours of the installation file being downloaded and/or copied to the 'Installer Location'; and
- To enable your upgrading of any software in a Windows environment, the user currently logged in and performing the upgrade must have local Administrator rights to the workstation. If your standard user accounts do not have these rights, then you will need to log onto that workstation as an Administrative user in order to perform the upgrade successfully.

#### 3.4.3 Terminal Server/Citrix upgrade process

#### **Upgrading Terminal Servers/Citrix Servers**

Once you have downloaded and/or copied the latest installation file into your compareDocs 'Installer Location', please follow the steps below:

 To correctly upgrade to the latest version of compareDocs, please ensure that ALL users are logged out of Terminal Server/Citrix prior to performing the steps below:

**NOTE**: Following the steps below will ensure that a restart of the server **will NOT be required** when upgrading.



- Log onto the server as an Administrative user;
- Click on [Start] → [Control Panel] → [Add or Remove Programs];
- Upon completion of the uninstallation, click on [Add New Programs];
- Browse to the compareDocs 'Installer Location', select
   'DocsCorp\_pdfDocs\_compareDocs\_4-x-x-x.msi' and click on [Open];
- Click on [Finish] to proceed with the installation;
- Follow the prompts to complete the installation of compareDocs on the Terminal Server/Citrix Server;

**NOTE**: You should install the compareDocs update into its original location, which by default will be ...\Program Files\DocsCorp\pdfDocs compareDocs.

 Upon completion of the upgrade, users can now safely log back into Terminal Server/Citrix.

All users will now have access to the latest version of compareDocs.

#### 3.4.4 Command Line upgrade

#### Upgrading script based installations

The upgrading process is the basically the same as the new installation process. With compareDocs 4.x and higher compareDocs will automatically remove older versions of the application, so simply install the new MSI to affect an upgrade.

Using the command line below, compareDocs can be installed to workstations silently (e.g. no dialog prompts are visible to the user):

msiexec.exe /i "\\server\DocsCorpInstaller\DocsCorp\_pdfDocs\_compareDocs\_4-x-x-x.msi" /qn

**NOTE**: To install compareDocs via command line, but with progress dialogs visible, simply replace the /qn with:

- /qb+ for progress dialogs displaying an OK button to acknowledge completion of the process; or
- /qb- for progress dialogs without an OK button upon completion.

To transform the installer with command line parameters please see our guide - <u>'Installer Guide - MSI Properties'</u>



## 4 Fixed Issues

## 4.1 4.0 U3 General Release

Key	Summary
CD-4078	Enterprise license (OCR Desktop) should override other types of licenses

## 4.2 4.0 U2 General Release

Key	Summary
CD-4076	Editing of local rendering sets through Settings is not correctly storing edited values
CD-4075	Word 2013 - not able to 'read/write' to Track Change settings which affects track
	change output colours if users choose other than default colours in render sets
CD-4074	Incorrect list number markup for merged paragraphs
CD-4073	Invalid license message needs updating
CD-4072	compareDocs crashes in About screen if invalid license in App Settings XML
CD-4056	CD-3478 P - (Document Specific) '206 Conversion to docx failed'. Same message shown by Word 2010 if convert to DOCX manually
CD-4055	CD-3516 P - Word automation should enforce that Word is visible and minimised before doing any actions on Word (conditional on XML setting)
CD-4054	CD-3971 P - Comparison of the documents does not picking up changes when selecting pages with changes only due to different pagination caused by different printers
CD-4053	CD-3426 P - (Document specific) The summary report is missing from the beginning of the output PDF
CD-4052	CD-3875 P - OCR'ing documents with long file names fails with maximum file length exception using OCR Server 3
CD-4050	Problems with OCR form
CD-4049	Spelling mistake on OCR form
CD-4048	compareDocs crashes when trying to 'View Details' a second time
CD-4047	OCR Progress form has wrong icon in taskbar
CD-4044	Change DMS names to match current branding. Only in the visible UI, not in the backend XML
CD-4043	Change 'Word Document 2007 (*.docx)' option in Cog > Output > Save files in this format to 'Word Document (*.docx)
CD-4012	The list number is not marked up correctly. One side case
CD-3902	CD-3525 P - Comparing and emailing a protected document from the Word Ribbon bar fails.
CD-3901	CD-3833 P - Word Addin - 'Path not found' error when %temp%\DocsCorp is deleted.
CD-3800	Change all references for Autonomy iManage to HP Autonomy Worksite
CD-3108	Document the ServerConfigPath registry in the installation guide
CD-3107	Document the Removeuserconfig installer command in the installation guide
CD-2937	Document the need of Visual C++ for PDF comparisons in the compareDocs manual



## 4.3 4.0 U1

Key	Summary
CD-4031	pPrChanges made on paragraphs without any visible list numbers applied
CD-4046	Zip and save logs from compareDocs crash screen is not working on all machines
CD-4041	Debug message appearing when using compare attachments AddIn in Outlook

## 4.4 4.0

Key	Summary
CD-4037	Replace User manual link to file with hyperlink
CD-4035	License behaviour issue due to new Registry license value and XML locations (client and server)
CD-4034	OCR progress window has default .net icon. Needs the CD icon
CD-4033	OCR Desktop / Server setting XML value is not being 'read' into OCR Settings form correctly. It is always showing as OCR Server
CD-4032	OCR Desktop dropdown option in Settings> OCR should not be available for 601 (601,110) licenses
CD-4030	Show Track Change Formatting Balloon default to change to 'on'
CD-4029	Rejecting all changes results in format loss due to NUMID copied across not having all formatting (esp. para after/before)
CD-4028	Update the Icon of the eDocs progress form
CD-4027	Update the User Agreement text during installation
CD-4023	On fresh install the compareDocsAppSettings.xml (at minimum) is not being deployed to the Installer location as expected
CD-4022	Update button on License (and now on About) is not detecting a new version of compareDocs in the installer location
CD-4020	'save as a new document' into Worldox is hanging compareDocs
CD-4019	(eDocs) Sending documents to compareDocs from eDocs is not working correctly
CD-4017	Amendment to a server render set for Word track Changes due to a setting not being correct
CD-4016	XML option to turn off formatting balloons with LiveDocument output
CD-4014	CD-3910 Conversion to Word UI
CD-4013	MRU exception when an eDocs document has been loaded into the MRU
CD-4011	CD-3910 UI issues and changes - Pages with changes, PDF Security, OCR settings
CD-4010	Licensing window will not accept licenses other than 601, 602
CD-4008	New default for 'OCR' settings - the Preserve original option should be the default in master.xml
CD-4007	Ensure the DocsCorp PDF Printer can be updated for future products
CD-4006	CD-1912 P - [Asian Document] Content is marked as changed when it should be sameness.
CD-4002	Deleted content has all condensed into a single paragraph and taken on incorrect styling (see image to understand)
CD-4001	DocsCorp PDF printer - change default for WORD to PDF to print with full markup (including track changes). Currently it is printing 'no markup'
CD-4000	Location of deleted content is in the wrong place
CD-3999	Table cell para marker not marked up so wrong list number occurs
CD-3997	Restrict OCR processing to 1 core when CITRIX is detected
CD-3996	Change from 'pdfdocs compareDocs' to 'compareDocs' or 'DocsCorp compareDocs' in installer package



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CD-3995	CD-3953 P - (Track changes) Some deleted rows are not removed when 'accept all' is done.
CD-3994	Files are being OCR'd twice during a comparison
CD-3992	CD-3945 P - When rejecting a full table row insert the empty row is being left in the document. It should be deleted
CD-3991	CD-3749 P - After accepting all changes in Word text is missing [Table cell cases]
CD-3990	CD-3482 P - Enhancement Request - compareDocs result to show that an image has been deleted and another on inserted.
CD-3989	Licensing code changes - checking first in HKEY_LOCAL_MACHINE\SOFTWARE\DocsCorp\pdfDocs compareDocs for valid licenses before checking XML
CD-3988	Update the DocsCorp PDF printer merge module. changes being made to check for valid CD licensing
CD-3987	Server config folder and files going to C:\ not the INSTALLDIR. Likely due to the product code changing every build. The compareDocs code needs to know the correct product code for the current build
CD-3985	CD-3054 P - (Document specific) Text is not being shown as inserted because of a page break on the same line
CD-3984	The deleted text is over-marked up, the deletion should be sameness
CD-3983	Added a new word compare option to support Track Changes (Live Document) in settings
CD-3982	CD-3910 About / Help / Licensing amalgamation into on About Window
CD-3981	CD-3910 Unhandled Exception UI
CD-3979	CD-3434 P - A visually different image is not detected as a difference
CD-3978	CD-3435 P - Table shading still appears when <wordtablemarkupenableshading> is configured to false</wordtablemarkupenableshading>
CD-3976	License code changes - activating functionality or deactivating funcationality
CD-3974	make OCR Desktop a 'feature' of the installation such that it can be optionally not installed by use of a parameter
CD-3972	The split paragraph should not contain the deleted list number (Split/Merge case)
CD-3970	The list number is not marked up correctly. Split/Merged paragraphs case
CD-3969	(focus issue) compareDocs UI is opening behind other open windows
CD-3968	[Document Specific] The list number is not marked as deleted (one sided case)
CD-3966	The paragraph marker is not marked as inserted for the full inserted paragraph (Engine issue)
CD-3964	Word ribbon - update icons
CD-3963	The paragraph marker is not marked as inserted for the full inserted paragraph
CD-3962	CD-3939 Deleted paragraph is put in the wrong position
CD-3958	CD-3939 [Document Specific] Missing/Additional deleted text in the comparison result
CD-3957	CD-3939 [Document Specific] List number is marked up as inserted incorrectly. It should be sameness
CD-3955	CD-3939 Comparison crashes when comparing bullets list paragraphs
CD-3951	CD-3939 An exception is thrown during the comparison
CD-3949	CD-3939 Multiple list number instances use the same abstract numbering id
CD-3948	CD-3939 The deleted list number is marked up as incorrect value



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CD-3947	CD-3939 The deleted paragraph format is lost
CD-3938	The inserted list number is not marked up (One Sided Case - Insert)
CD-3937	The deleted list number is not marked up. (One Sided case - delete)
CD-3932	Object reference not set to an instance of an object error appears when attempting to open a document from eDocs in compareDocs
CD-3931	CD-3919 MRU
CD-3926	CD-3919 Rendering Set
CD-3925	CD-3919 Report types
CD-3924	CD-3919 Output format
CD-3917	Track Changes as go forward (placeholder JIRA. details are in a sub Folder of the 4.0 project)
CD-3915	DocsCorp PDF Printer - replaces compareDocs printer and move to Normaliser PDF creation
CD-3913	New Splash screen to match pdfDocs 4 based splash screen
CD-3910	User interface design updated to reflect product family relationship with cleanDocs AND modernise to Office 2013 level
CD-3909	Bind compareDocs exe's to .NET 4.5 for consistency with other 4.0 versions and to reduce testing variations of .NET versions.
CD-3907	Installation changes consistent with cleanDocs and pdfDocs in relation to auto-uninstallation and other elements
CD-3889	Image is marked as deleted when it is sameness.
CD-3887	Word comparison produces corrupt output document
CD-3885	Deleted list paragraph is not marked up - missing from the output
CD-3883	Images which are sameness are marked as inserted and deleted
CD-3872	CD-3835 P - 255 char issue - with the use of '.' in the name of the file
CD-3871	CD-3856 P - Comparison fails to convert documents from .doc to .docx
CD-3864	CD-3854 P - Word Output Reports should not be available if <disablewordoutputexcelppt> is enabled and one or more documents are EXCEL or PPT</disablewordoutputexcelppt>
CD-3862	Textbox content is marked up as deleted and inserted into the main body of the document.
CD-3859	CD-3576 P - (Document Specific) After accepting all changes in a comparison output some changes are still marked up
CD-3858	CD-3507 P - Object/picture markup are lost when comparison is saved as .doc file type
CD-3853	CD-3852 P - Report type not updating after Excel/ Ppt documents are added
CD-3830	CD-3580 P - Typo in compareDocs summary report
CD-3829	CD-3592 P - Grammatical change in dialog box
CD-3828	CD-3611 P - Remove 'OK' button from exception message handler as it allows user to continue with damaged compareDocs session
CD-3827	CD-3632 P - (document specific) List Numbering is not correct in output
CD-3826	CD-3689 P - 'change bars' for formatting is broken 'This file is in use by another application or user.'
CD-3825	CD-3694 P - Corrupted output 'one or more footnotes referenced in the document are missing or corrupt'



CD-3824	CD-3585 P - [Document Specific] Crash when comparing attached documents (out of memory)
<u> </u>	[Sameness]
CD-3823	CD-3606 P - Replace Word based 'accept revisions' step with OpenXML method
CD-3822	CD-3607 P - Replace Word based 'custom & server properties' removal with OpenXML approach
CD-3821	CD-3673 P - The OCR Options does not display the Selected Languages correctly
CD-3820	CD-3706 P - High memory experienced during comparison when compare textboxes is enabled
CD-3819	CD-3544 P - Incorrect marking up of text in a table in a header
CD-3818	CD-3588 P - Comparison of specific table based document is taking over an hour
CD-3817	CD-3608 P - Reduce time taken for DOM based 'summary report' addition (end or start)
CD-3816	CD-3612 P - equation in modified document causes incorrect markup
CD-3815	CD-3684 P - CD crashes when comparing larger documents with a large number of text boxes (Out of Memory)
CD-3814	CD-3693 P - Crash - "Attempted to read or write protected memory"
CD-3813	CD-3702 P - Comparison hangs (uses massive memory) at 'applying markup' due to header/footer processing
CD-3810	CD-3805 P - Total Page Number field code is inaccurate when printing to PDF
CD-3809	CD-3804 P - Dragging an attachment from Outlook into compareDocs which will exceed a 255 character filename fails to compare
CD-3808	CD-3806 P - The prompt to open the document after saving it does not come to the front.
CD-3803	CD-3748 CLONE - Collect statistical information about a comparison that can be used for diagnostic purposes
CD-3802	CD-3748 P - Add Event Logging to compareDocs to assist with troubleshooting failures
CD-3796	CD-3610 P - (Document Specific) Incorrect location of marked up deleted text
CD-3794	Unexpected deleted list numbers are appearing in the output
CD-3793	Deleted list numbers have incorrect styles
CD-3792	Inserted list numbers are not marked up.
CD-3791	List numbers which have different styles are marked up incorrectly
CD-3790	List numbers which have changed are not marked up.



CD-3789	Blank inserted bullet list paragraph is not marked as inserted
CD-3788	Incorrectly marking up list numbers within a table which have not changed (sameness)
CD-3787	Plain text list numbers do not get matched against true list numbers therefore do not get marked up
CD-3786	CD-3534 P - Ability for compareDocs to do Track Changes and Formatting reports for PDF to PDF comparison as a PDF output
CD-3783	CD-3609 P - Comparison issue with documents containing equations [Works if dirty flag tripped and re-saved]
CD-3782	CD-3587 P - 255 characters issue affecting EMAIL and PRINT CHANGES ONLY workflow
CD-3781	CD-3547 P - compareDocs adds hidden bookmarks to Track Changes reports
CD-3780	CD-3549 P - (Document specific) Table layout changed during comparison
CD-3779	CD-3589 P - When comparing included documents the footnotes are switching position.
CD-3778	CD-3620 P - Automatically bring prompt windows to the front
CD-3777	CD-3735 P - Add an option to compareDocs to set the "Resize shape to fit text" to better handle text boxes
CD-3776	CD-3736 P - (Document specific) Equation are not marked up correctly in the comparison output.
CD-3773	CD-3767 P - Update 'change pages only' .DOT
CD-3772	CD-3730 P - (Document specific) Incorrect markup of page number in document footer
CD-3769	CD-3703 P - 'change pages only' incorrect pages due to multiple sections on one page
CD-3760	CD-3233 P - (Document specific) Unable to compare documents
CD-3759	CD-3698 P - (Document specific) large quantity of text has been marked as inserted by unknown author
CD-3758	CD-3754 P - Footnote note marked as inserted
CD-3755	List numbers within cells of their own are not marked as changed
CD-3752	CD-3734 P - (Document specific) Comparison takes 15min to complete and comparison result completes with corrupt document
CD-3751	CD-3739 P - Add more verbose progressing messages around the comparison stage of Processing original and modified file
CD-3750	CD-3738 P - The phases of Process Original and Processing Modified take a long time when the document contains a large table (Extraction)
CD-3727	Comparison result not created for particular document
CD-3726	Comparison result not created for Cameron McKenna and Travers documents
CD-3699	CD-3678 P - (document specific) footnote delete in wrong insertion position



CD-3696	CD-3342 P - remove Metadata in the PDF's created by compareDocs comparison output
CD-3695	CD-3343 P - PDF companion is leaving 'Author' metadata. Remove that item
CD-3676	CD-3359 P - Emailing the comparison of two documents with Asian characters from the Word addinfails to attach Org or Mod document
CD-3675	CD-3358 P - Emailing the comparison of two documents with Extended ASCII characters from the Word addin fails
CD-3657	CD-3475 P - compareDocs is freezing. On investigation it seems that Word is open in a state that is requiring input from user
CD-3656	CD-3363 P - Formatting output, but single text box has track changes marked in it in error
CD-3655	CD-3362 P - Add 'Flatten field codes' to the Summary report settings used section
CD-3654	CD-3364 P - When closing the comparison report after viewing it you are not prompted to save the document when <wordopenfromtemp> is ON.</wordopenfromtemp>
CD-3653	CD-3349 P - Failed to load a unicode character named document from Word to compareDocs using ribbon
CD-3652	CD-3248 P - Closing CD very quickly can leave Winword.exe behind
CD-3651	CD-3341 P - Modified name (%FN) in <outputfilenameformat> is being truncated on view</outputfilenameformat>
CD-3646	CD-3333 P - Intermittent unhandled exception crash on launching compareDocs
CD-3645	CD-3332 P - certain insertion changes marked in Formatting output are shown in black, not in blue as expected. Other changes are blue
CD-3643	CD-3330 P - Turning Compatibility mode off still produces a Word DOCX document that is in Compatibility mode.
CD-3642	CD-3327 P - Hide the OCR Language options if no 'Perform OCR' checkboxes are checked on the OCR Options screen
CD-3641	CD-3326 P - Add the ability to select and remove multiple languages from the OCR Languages UI option
CD-3638	CD-3249 P - OCR languages option to be greyed out if no documents are to be OCR'd
CD-3637	CD-3196 CLONE - Add an XML setting to prevent the compareDocs Word macro from being copied.
CD-3634	CD-3511 P - (Document Specific) Comparison does not complete crashes with 'Unable to open Word Documents at C:\Users'
CD-3633	CD-3573 P - [Document Specific] Split paragraph's incorrect markup
CD-3629	CD-3325 P - The compareDocs Word Addin is visible in Office 2007 or above if the CompareDocs Ribbon Bar is disabled.
CD-3628	CD-3490 P - Comparison result incorrect around Polish kropka character
CD-3627	CD-3496 P - 'Blob' character not being marked up as in inserted in comparison output
CD-3626	CD-3390 P - Disable Word output if an Excel or PPT document is imported as the source document
CD-3625	CD-3147 P - (Document specific) Comparison freezes when 'Character Level' is enabled in the Compare-Word settings
CD-3618	CD-3114 P - CLONE - PDF comparison showing incorrect marked up text in the popups
CD-3617	CD-3079 P - CompareDocs taking a long time to load when loaded from Word.
CD-3616	CD-3040 P - Printing to compareDocs PDF printer no longer shows "Internal use only" message and results in a printer error in the spooler
CD-3599	Comparison document does not get checked-in to eDocs after opening it
CD-3597	CD-3486 P - Ship default PDF rendering sets for the new PDF mark up and make this the default rendering set for new installations
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CD-3596	CD-3498 P - [Office 2013] Cannot select Word options after running a comparison.
CD-3595	CD-3361 P - Right Click "Send to > pdfDocs compareDocs" not available on Windows 8 / Windows Server 2012
CD-3594	CD-3369 P - Comparing WORD documents and print only pages with changes fails with VBA runtime error 4605 on Office 2013
CD-3584	CD-3571 P - When emailing a comparison report using the compareDocs Word Email button, if the source documents do not exist do not display a message and continue to email the document
CD-3582	CD-3538 P - Tables cells does not resize to show all content.
CD-3581	CD-3572 P - Allow print pages with changes from the compareDocs Word Toolbar to automatically create a PDF document with pages with changes only.
CD-3569	CD-3172 P - [Worldox] Auto convert DOCX/DOC to the correct extension format for save as new version workflow
<u>CD-3568</u>	CD-3175 P - When saving a .DOCM, .DOTX, or a .DOTM comparison output into Worldox as a New Document or a Related Document the output document cannot be opened from Worldox
CD-3567	CD-3035 P - Compare tool bar in worldox GX3 does not generate a comparison and either throws an error message or an exception
CD-3566	CD-3070 P - compareDocs right click integration is not appearing for Worldox GX3
CD-3565	CD-3103 P - Save as related prompts user for Word 2003 based metadata when DOCX documents were actually compared
CD-3564	CD-3193 P - Comparing documents as Formatting output, with <wordinsertchangebars> set to TRUE results in Word crashing when opening the comparison report</wordinsertchangebars>
CD-3563	CD-3258 P - Drag and dropping an attachment into compareDocs from a Rich Text email does not work
CD-3562	CD-3039 P - Dragging email attachment into compareDocs drags in the .msg instead of the attachment
CD-3561	CD-3357 P - FileSite right click does not appear on a x64 environment with x32 FileSite installed.
CD-3560	CD-3356 P - WorkSite Save as New Document Profile window does not appear when saving a document from compareDocs
CD-3558	CD-3041 P - Cannot run comparison when drag and dropping .MSG files from Outlook into compareDocs.
CD-3557	CD-3345 P - Matter Centric profile window does not appear when using 'Compare - Save into Worksite' and only FileSite is installed on the machine
CD-3556	CD-3124 P - The summary report at the end of a document in Landscape format breaks across two pages or prints in A3 when a document is in A4.
CD-3555	CD-3125 P - Summary report displays incorrectly at the end of the document
CD-3554	CD-3406 P - The cell markers in the Summary Report do not reflect the rendering set colour configured
CD-3553	CD-3337 P - Printing Comparison report using Adobe XI fails to display the 'Print' dialog
CD-3552	CD-3389 P - [Sharepoint] Right click 'send to compareDocs' delivers document to UI, but on running compare get ' one or more of the documentsno longer available'
CD-3550	CD-3517 P - compareDocs unable to open documents from eDocs
CD-3545	CD-3530 P - A runtime error occurs when comparing two word documents on a Windows 8 environment



CD-3543	CD-3512 P - Emailing a comparison report repeatedly from Word creates long and incorrect directory structure
CD-3542	CD-3411 P - When WordViewOpenFromTemp is 'true' emailing a result document after viewing in Word does not re-open the document for the user.
CD-3541	CD-3412 P - Allow non compareDocs generated Word documents to be emailed from the compareDocs Word Addin
CD-3540	CD-3485 P - Truncation of comparison output when it is PDF (Word is OK)
CD-3539	CD-3455 P - compareDocs crashes if a protected document is already opened in Word
CD-3532	CD-3420 P - (Windows 8/Windows Server 2012) Fail to compare Outlook attachments when one of them is Text searchable PDF and output as WORD
CD-3521	CD-3430 P - When selecting "Changes Only" pages that have no changes made to them are being displayed
CD-3520	CD-3504 P - Word opens up and becomes visible when running a comparison with changes only
CD-3510	CD-3497 P - Summary report Page size is not predictable
CD-3502	CD-3476 P - Using 'Application Default' rendering set, insert list numbers and the summary page do not reflect the colours used in the report.
CD-3494	CD-2837 P - A deleted footnote is not marked up
CD-3487	CD-3450 P - (Document specific) footnotes not marked as inserted
CD-3456	CD-3440 P - CompareDocs still marks up tables even if table option is turned off
CD-3454	CD-3353 P - Receive an error during comparison after using 'Load into compareDocs from Word' with an eDocs document
CD-3445	CD-3432 P - Change pages only comparison is taking a long time
CD-3444	CD-3117 P - (Document specific) Unable to compare Word documents with SmartArt receive Unexpected Error
CD-3441	[Document Specific] Images are not marked up correctly
CD-3437	Content within a Word Content Control is not being marked up.
CD-3436	CD-3427 P - (Document Specific) Comparison takes a long time to compare
CD-3429	Deleted cross references do not link to a location (flattened) in the output document
CD-3425	CD-3423 P - After selecting Save into Worksite compareDocs crashes.
CD-3404	CD-3347 P - (Document specific) Comparing pair of documents errors with memory corruption message
CD-3402	CD-3354 P - Blank paragraphs which should be sameness and not included in the comparison report are marked as deleted.
CD-3399	CD-3148 P - (Document specific) Comparison process fails when comparing these documents
CD-3373	CD-3053 P - Rename eDocs DM right-click menu text from Open with to Compare with
CD-3371	CD-2923 P - Documents take a long time to compare when List Numbers are turned ON.
CD-3352	CD-2997 P - Comparison result fails with an unexpected error when comparing documents with different Date Objects
CD-3344	Selecting multiple versions in Worksite from the modified box does not enable "Compare" button
CD-3321	CD-3173 P - Introduce new api v1.5.1 to accommodate Prolaw method changes for production and management of document ID's.



CD-3320	CD-3144 P - Working right clicks in Worldox from Desktop access (32 bit machine) is lost after logging in via Citrix (64-bit).
CD-3319	CD-2910 P - Opening a document after it has been saved in eDocs DM5.3 says the document is already checked out.
CD-3318	CD-2920 P - The text "OR DMS Information" is being appended to the Original and Modified document name within the Summary Report
CD-3317	CD-2919 P - Default 'location' for the user on DM save window is not being respected. The first choice in the list is being chosen
CD-3316	CD-2918 P - The Quick Retrieve form does not respond to mouse clicks with the DM OpenFirst registry key set to 2
CD-3314	CD-3212 P - PDF Companion doesn't set the PDF document properties correctly
CD-3311	CD-3257 P - Email a comparison report from Word prepends a number to the beginning of the file.
CD-3308	CD-3221 P - eDocs DM 5.3.1 (and P1) - Save as New Document does not display DM Profile window
CD-3307	CD-3205 P - eDocs DM 5.3 P5 R1 - Checked-Out message loop after Save as New Profile and results in a zero byte file
CD-3303	CD-3162 P - Improve compareDocs startup speed performance
<u>CD-3301</u>	CD-3235 P - Thai needs to be removed from the list of languages valid in the XML and in the OCR Options (language chooser)
CD-3299	CD-3225 P - Fresh install of compareDocs fails
CD-3298	CD-3217 P - Textbox in the body of the document is not being marked up.
CD-3297	CD-3214 P - PrinterInstaller failed to upgrade the compareDocs PDF printer monitor on 32-bit env
CD-3296	CD-3204 P - Fresh install of compareDocs not putting down the printer on a 64bit environment
CD-3295	CD-3210 P - Message indicating invalid PDF companion license appears out of focus
CD-3294	CD-3206 P - Printing a Word document to PDF companion adds a prefix "Microsoft Word - " to the document name
CD-3293	CD-3207 P - Change the PDF companion Save as Progress message to be more in-line with other CD progress messages
CD-3292	CD-3209 P - PDF Companion not spelt correctly in the message that detect the PDF Companion license
CD-3291	CD-3197 P - "shortcut in c:\" created during installation due to 'send to' path not discoverable under 'system context
CD-3290	CD-3201 P - 64-bit printer installer doesn't set the compareDocs printer's port to CDP after upgrade
CD-3289	CD-3088 CLONE - Test Monitor driver on Windows XP env
CD-3288	CD-3174 P - Word to Word Comparison Output as PDF fails - Word documents fail to convert to PDF [Asian characters].
CD-3287	CD-3088 CLONE - Licence: Validate the compareDocs licence
CD-3286	CD-3088 CLONE - Monitor: re-design configuration window
CD-3283	CD-3163 P - [document specific] last comment in PDF output (PPT to PPT comparison) is empty
CD-3282	CD-3088 CLONE - Update Monitor to support Citrix and Windows TS environment
CD-3281	CD-3088 CLONE - Save the printing stream data to a file
CD-3280	CD-3156 P - [Document Specific] Comparison process fails [Word Custom Properties]



CD-3269 CD-3268 CD-3267 CD-3266 CD-3265 CD-3264 CD-3263 CD-3262 CD-3261 CD-3259 CD-3190 CD-3189 CD-3187 CD-3152 CD-3151 CD-3152 CD-3151 CD-3150 CD-3145 CD-3145 CD-3149 CD-3149 CD-3149 CD-3140 CD-3149 CD-3140 CD-3149 CD-3140 CD-3149 CD-3140	CD-3240 P - Emailing a document from the Word addin leaves a splash screen open  CD-3250 P - Emailing the comparison output from the compareDocs Word Tool bar does not show the Email form.  CD-3246 P - OCR language not getting read from the XML  CD-3241 P - "Save into DMS" from Word addin fails  CD-3228 P - "Save as" form appears out of focus  CD-3198 P - Optionally add OCR language chooser to the OCR Options form AND make this form always appear if any one document needs OCR  CD-2991 P - (Document specific) Comparison process fails with "The image file format has not been recognized" on AddImageFile in RunRecognition when comparing 2 PDF files  CD-3027 P - Word 2010 crashes if a comparison is run with change bars enabled  Maximum CPU Core limit to be raised from 2 to 4  CD-3138 P - Comparison process fails to complete when comparing a worksite PDF with special characters in its name  CD-3093 P - (Document specific) When comparing these documents, some foot/end note numbers are changed to roman numerals during the comparison  CD-3149 P - VB Run-time error '4248' occurs when a comparison was run from Word and outputted to email  CD-3104 P - Tables with auto numbering are not being marked up when compared  CD-2384 P - Space missing in deleted text  CD-2823 P - Issue with Pagenumbering after changing output to pdf  CompareDocs OCR Desktop Install displays version '1.0.0.1' in Add Remove Programs  CD-3105 P - Add an option via the installer to configure compareDocs to remove its %appdata% data location via Active Setup.  CD-3098 P - Add a registry key to override where compareDocs searches for its configuration settings.  compareDocs does not automatically detect Worldox is installed.  CD-2955 P - (Document specific) Comparison is marking list numbers as inserted and messing up a table around a deletion  Setting <dmsoverride> to NetDocuments does not respect the setting.  CD-3038 P - Unable to compare Word documents which contain VSTO (OLE) objects in Word</dmsoverride>
CD-3269 CD-3267 CD-3266 CD-3265 CD-3264 CD-3263 CD-3262 CD-3261 CD-3259 CD-3190 CD-3189 CD-3187 CD-3152 CD-3151 CD-3150 CD-3145 CD-3142 CD-3149 CD-3149 CD-3149 CD-3119 CD-3109 CD-3080 CD-3080 CD-3078	CD-3240 P - Emailing a document from the Word addin leaves a splash screen open CD-3250 P - Emailing the comparison output from the compareDocs Word Tool bar does not show the Email form.  CD-3246 P - OCR language not getting read from the XML  CD-3241 P - "Save into DMS" from Word addin fails  CD-3228 P - "Save as" form appears out of focus  CD-3198 P - Optionally add OCR language chooser to the OCR Options form AND make this form always appear if any one document needs OCR  CD-2991 P - (Document specific) Comparison process fails with "The image file format has not been recognized" on AddImageFile in RunRecognition when comparing 2 PDF files  CD-3037 P - Word 2010 crashes if a comparison is run with change bars enabled  Maximum CPU Core limit to be raised from 2 to 4  CD-3138 P - Comparison process fails to complete when comparing a worksite PDF with special characters in its name  CD-3093 P - (Document specific) When comparing these documents, some foot/end note numbers are changed to roman numerals during the comparison  CD-3149 P - VB Run-time error '4248' occurs when a comparison was run from Word and outputted to email  CD-3104 P - Tables with auto numbering are not being marked up when compared  CD-2384 P - Space missing in deleted text  CD-2823 P - Issue with Pagenumbering after changing output to pdf  CompareDocs OCR Desktop Install displays version '1.0.0.1' in Add Remove Programs  CD-3105 P - Add an option via the installer to configure compareDocs to remove its %appdata% data location via Active Setup.  CD-3098 P - Add a registry key to override where compareDocs searches for its configuration settings.  compareDocs does not automatically detect Worldox is installed.  CD-2955 P - (Document specific) Comparison is marking list numbers as inserted and messing up a table around a deletion
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CD-3269 CD-3268	CD-3158 P - Encrypt the custom properties compareDocs writes to the output document
CD-3269	CD-3087 P - White list of passwords for protected PDF's
	CD-3252 P - OCR-Default.xml not being copied to the server install location  CD-3087 CLONE - Create a standalone application that accept a list of passwords, encrypt them and insert them into the compareDocs XML config file.
65 6654	CD-3161 P - [Installer] MSI parameter (or improvement to existing parameters) to achieve no Outlook Addin creation via installer AND Active Setup
CD-3272	CD-3196 P - [Installer] Add an Installer Property to prevent Word integration on install and on Active Setup.
CD-3274	CD-3088 P - Companion PDF product - for basic PDF actions
CD-3275	CD-3112 P - Text boxes in Headers/Footers are not being compared
CD-3277	
CD-3279	CD-3153 P - Toggle the Flatten Field code XML setting from the UI (as a setting)



CD-3037	CD-2998 P - Paragraph markers still show in colour after 'accept all changes'
CD-3034	CD-2975 P - Track change defaults overwritten after comparison
CD-3033	CD-2980 P - Checked-Out Worksite documents causing Exception Error
CD-3029	CD-2974 P - Unable to compare Word documents which contain VSTO (OLE) objects in them.
CD-3028	CD-2965 P - (Document specific) Unable to compare documents with revision marks
CD-3020	CD-3018 P - Comparison process failed: Error code [(getError]): 4 dcSystem
CD-3013	CD-2946 P - Change pages only - textbox on page on its own is not picked up as a change page in formatting, due to the textbox changes not having a bookmark added during markup
CD-3011	CD-2911 P - (Document specific) Comparison pushes list numbers to the far right margin
CD-3009	CD-2940 P - Allow changes in Headers and Footers to be found in the Changes Only Report
CD-3007	CD-2961 P - When attempting to compare documents from Prolaw XII, compareDocs returns an error stating that one or more of the documents cannot be found
CD-3006	CD-2933 P - (Document Specific) Comparison hangs on Applying markup
CD-3005	CD-2810 P - (Document Specific) Incorrect paragraph numbering position in output
CD-3004	CD-1982 P - Email document selection dialogue box appearing twice
CD-3000	CD-2960 P - When using the compare settings PDF output and Compare-Print enabled it does not work with Adobe Reader 10.x.x
CD-2996	CD-2952 P - When using 'Load into compareDocs' you are not prompted with the version selection window on a worksite environment
<u>CD-2993</u>	CD-2922 P - (Document specific) Comparison adding table with text at the top of the document
CD-2992	CD-2990 P - (eDocs) Loading 'attachment' into compareDocs instead of 'version' when using 'automatically load latest 2 versions' setting
CD-2987	CD-2907 P - (Document specific) Comparison having issue with Footnote/Endnote and adding a random section of text where a table was
CD-2986	CD-2957 P - Delete text is shown as uppercase
CD-2985	CD-2936 P - (Document specific) Comparison results shows section of text as deleted and inserted when the section is in both the Original and Modified documents
CD-2984	CD-2921 P - (Document specific) Comparison not showing delete and insert of a word
CD-2983	CD-2912 P - (Document specific) Deletions are shown with black font colour and black strike out instead of red
CD-2982	CD-2953 P - compareDocs main form issue with non Unicode regional settings set to PRC (China)
CD-2954	compareDocs is not respecting the Worksite 9.0 Enhanced forms registry keys resulting in incorrect Import and Save into forms
CD-2943	Right click from Worksite 9.0 to compareDocs is not visible
CD-2678	Browsing from compareDocs, worksite search folder only returning 512 document limit

## 4.5 Service Pack 4

Key	Summary
CD-3361	Right Click "Send to > pdfDocs compareDocs" not available on Windows 8 / Windows
	Server 2012



CD-3369	Comparing WORD documents and print only pages with changes fails with VBA runtime error 4605 on Office 2013
CD-3420	(Windows 8/Windows Server 2012) Fail to compare Outlook attachments when one of them is Text searchable PDF and output as WORD
CD-3498	[Office 2013] Cannot select Word options after running a comparison.
CD-3530	A runtime error occurs when comparing two word documents on a Windows 8 environment

## 4.6 Service Pack 3 Update 5

Key	Summary
CD-3360	CD-3039 P - Dragging email attachment into compareDocs drags in the .msg instead of the attachment
<u>CD-3386</u>	CD-3041 P - Cannot run comparison when drag and dropping .MSG files from Outlook into compareDocs.
CD-3273	CD-3193 P - Comparing documents as Formatting output, with <wordinsertchangebars> set to TRUE results in Word crashing when opening the comparison report</wordinsertchangebars>
CD-3313	CD-3258 P - Drag and dropping an attachment into compareDocs from a Rich Text email does not work
CD-3388	CD-3380 P - CompareDocs fails to open comparison report when Include 'Changes only' selected
CD-3408	CD-3124 P - The summary report at the end of a document in Landscape format breaks across two pages or prints in A3 when a document is in A4.
CD-3409	CD-3125 P - Summary report displays incorrectly at the end of the document
CD-3385	CD-3345 P - Matter Centric profile window does not appear when using 'Compare - Save into Worksite' and only FileSite is installed on the machine
CD-3383	CD-3357 P - FileSite right click does not appear on a x64 environment with x32 FileSite installed.
<u>CD-3384</u>	CD-3356 P - WorkSite Save as New Document Profile window does not appear when saving a document from compareDocs
CD-3387	CD-2960 P - When using the compare settings PDF output and Compare-Print enabled it does not work with Adobe Reader $10.x.x$
CD-3401	CD-2997 P - Comparison result fails with an unexpected error when comparing documents with different Date Objects
CD-3405	CD-3347 P - (Document specific) Comparing pair of documents errors with memory corruption message
CD-3389	[Sharepoint] Right click 'send to compareDocs' delivers document to UI, but on running compare get ' one or more of the documentsno longer available'
CD-3403	CD-3354 P - Blank paragraphs which should be sameness are marked as deleted
CD-3406	The cell markers in the Summary Report do not reflect the rendering set colour configured
CD-3337	Printing Comparison report using Adobe XI fails to display the 'Print' dialog

## 4.7 Service Pack 3 Update 4

Key	Summary
CD-3231	P - eDocs DM 5.3 P5 R1 - Checked-Out message loop after Save as New Profile and results in a zero byte file
	zero byte me
CD-3238	P - eDocs DM 5.3.1 (and P1) - Save as New Document does not display DM Profile window

## 4.8 Service Pack 3 Update 3

Key	Summary
CD-3100	P - compareDocs is not respecting the Worksite 9.0 Enhanced forms registry keys resulting in incorrect Import and Save into forms
CD-3101	P - Right click from Worksite 9.0 to compareDocs is not visible
CD-3102	Worldox - Word document extension mismatch (DOC instead of DOCX) on save as new version causes error when opening resultant document
CD-3103	Worldox - Save as related prompts user for Word 2003 based metadata when DOCX documents were actually compared
CD-3035	Compare tool bar in worldox GX3 does not generate a comparison and either throws an error message or an exception
CD-3070	compareDocs right click integration is not appearing for Worldox GX3

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CD-3099

P - compareDocs does not automatically detect Worldox is installed.



## 4.9 Service Pack 3 Update 2

Key	Summary
CD-3022	[Worldox] compareDocs right click integration is not appearing.
CD-2935	CD-2903 P - Compare tool bar in worldox does not create comparison

## 4.10 Service Pack 3 Update 1

Key	Summary
CD-2989	"Side by Side" view for PDF comparisons doesn't show side by side when change detail report is appended to the comparison
CD-2978	Mark-up formatting generated using new PDF rendering sets are incorrect
CD-2977	Creating a new PDF rendering set loads up the settings of the currently selected Rendering set
<u>CD-2977</u>	and not the default settings for a new set
CD-2973	Detail report does not get generated when using new PDF rendering sets
CD-2971	Legacy Settings become enabled after saving some changes in a PDF rendering set
CD-2970	"Show Popup" is OFF by default for Caret Deletions in the Consolidated Rendering set
CD-2969	Changes made to a PDF rendering set do not get respected
CD-2968	"Save" button is disabled when creating a new PDF rendering set
CD-2967	Deleting a rendering set does not refresh the compareDocs interface and remove it in the list of
	rendering sets available when running the comparison (UI refresh issue)
CD-2966	When creating new PDF rendering set, all available settings are disabled
CD-2963	Selecting a Server render set (which is legacy) displays the new PDF mark up changes.
CD-2962	Changing a custom PDF render set changes all custom PDF render sets
CD-2949	PDF comparison does not respect the Rendering set selected
CD-2942	hide the legacy tab in PDF Render set options for new render sets being created.
CD-2891	[PDF] Option to have Summary report appended to start, end or as separate document (in line with Detailed report options)
CD-2890	[PDF] Option to turn off PDF comparison Summary page
CD-2887	[PDF] implement test for hidden text on a PDF (indicating an OCR'd document), to then default to better options for PDF to Word as part of comparison
CD-2886	[PDF] option to render PDF markup differently
CD-2885	[PDF] option for Modified document to be on the right hand side (in a side-by-side comparison)
CD-2884	Add Double Strikethrough option to the 'moved from' Word Formatting rendering set option
CD-2882	Add <dmalloweditableinput> to the master XML with its default value</dmalloweditableinput>
CD-2877	The option to enable delimiters in the PDF rendering sets is not enabled and shows a C
CD-2876	The Master XML file must be updated to include the setting WordOpenAndRepair
CD-1645	Excel Tables that are embedded in word documents are not compared in compareDocs
CD-763	[WordML] Add support for Word 2007 Equations

## 4.11 Service Pack 3

Key	Summary
CD-2785	CD-2781 P - [Document Specific] Comparison hangs when List Numbers are turned ON.
CD-2854	CD-2828 P - [Document Specific] Comparison Hangs when List Numbers are turned ON.
CD-2848	CD-2829 P - Table is missing deletion mark-up within certain cells
CD-2844	CD-2662 P - [Document Specific] Footnote Issue: Correct mark-up but readability issues compared with DV
CD-2811	CD-2800 P - [Document Specific][Paragraph Matching] Deleted paragraph matched to a list number paragraph.
CD-2778	CD-2728 P - [Document Specific] compareDocs creates a corrupted document.
CD-2853	CD-2808 P - [Document Specific] Incorrect Table comparison
CD-2771	CD-2622 P - [Document Specific] Document corruption when Track Changes is turned ON.
CD-2815	CD-2789 P - [Document Specific + ENV Specific] Using Office 2003 a deleted sentence at the bottom of the paragraph appears at the top in the comparison report.
CD-2842	CD-2841 P - Changes only, when combined with Track changes, is sometimes missing pages in Word 2003
CD-2786	CD-2780 P - Character level missing mark-up
CD-2830	CD-2646 P - Footnotes causing the comparison to take a long time.



<u>CD-2767</u>	CD-2644 P - Comparison output is corrupt on Word 2010
CD-2768	CD-2647 P - Changes only result not showing pages with changes, and showing pages without
	changes
CD-2732	CD-2649 P - Add new setting to ignore list numbers on the modified document in paragraph
	matching logic
CD-2726	CD-2596 P - [Document Specific] <wordcomparefieldcodes> is maintaining the code but</wordcomparefieldcodes>
	removing the field.
CD-2663	CD-2514 P - [Document Specific] Text within a cell is being marked as Moved (or inserted and
	deleted) when the text has not moved.
CD-2878	The colour options for Moves in a rendering set for Formatting are not getting applied correctly for
	some colours
CD-2734	CD-2677 P - CompareDocs is not respecting the 'Move' colour in its rendering set when doing a
	Word to Word compare.
CD-2857	CD-2856 P - Comparing .MSG files results in an error message and compareDocs crash
CD-2859	CD-2858 P - Comparing .MSG files that have been dragged and dropped directly from Outlook
	does not work
CD-2634	CD-2378 P - List numbers get removed/re-ordered when you compare save and re-open the
	document.
CD-2797	CD-2615 P - Field codes which are part of content which have been marked up do not get
	flattened.
CD-2795	CD-2614 P - Field codes are not being flattened if the document contains track changes.
CD-2770	CD-2629 P - Deleted content is being split at inside a word
CD-2794	CD-2501 P - Deleted paragraph with blank list number loses formatting when imported to modified
	document.
CD-2764	CD-2661 P – [Document specific] Moves not marked up correctly, show as inserts/deletions
CD-2594	CD-2583 P - [Document Specific] Table mark-up is causing inserted paragraphs not to get marked
	up.
CD-2769	CD-2616 P - Character level output showing incorrect output
CD-2763	CD-2656 P - Certain Paragraph markers appearing in colour when using black only rendering set
CD-2798	CD-2791 P - Add <wordcompatibilitymode> to the master config file. Default value is True</wordcompatibilitymode>
CD-2766	CD-2648 P - The summary/detail report paper size is not respecting the comparison document's
	paper size when appended as part of the document.
CD-2717	CD-2711 P - Add option to remove document properties from the output word document
CD-2761	CD-2750 P - compareDocs comparison progress form losses focus.
CD-2850	CD-2849 P - Sending a local document to compareDocs via the compareDocs Word toolbar fails on
	an eDocs environment
CD-2765	CD-2645 P - DMS: Quick version selection - manually changing version numbers for comparison
CD-2851	CD-2623 P - NetDocuments: pdf comparison failing on import
CD-2818	CD-2813 P - [iManage] Load into CompareDocs from Word does not work if multiple servers are
	registered.
CD-2852	CD-964 P - PDF documents containing Asian characters in the file name cannot be compared using
	compareDocs
CD-2806	CD-2802 P - Right Click Send To does not appear when logged in as a different user
CD-2657	CD-2482 P - Add installer property which when set does not run user specific configuration.
CD-2640	CD-2624 P - When Outlook is closed comparing and emailing a document fails.
CD-2744	CD-2738 P - [Environment Specific] compareDocs on startup is creating multiple instances of
	Winword.exe
CD-2745	CD-2724 P - When running multiple consecutive comparisons, the client receives a
	RPC_E_SERVERCALL_RETRYLATER com exception.
CD-2843	CD-2826 P - Selecting Pages with Changes Only comparison output is missing pages which contain
	changes.
CD-2807	CD-2801 P - Viewing a Word comparison does not show the document as a New document.
CD-2762	CD-2748 P - Change the comparison reports so they are not produced in Compatibility Mode.
CD-2855	CD-2748 Make compatibility mode optional
CD-2817	CD-2816 P - When emailing a comparison document from Word an AutoOpen macro is triggered
CD-2642	CD-2627 P - Lewis Silkin integration require that custom properties in the source Word document
	being compared be removed before the final comparison is presented.
CD-2793	CD-2792 P - When OpenAndRepair is ON and the source document(s) contains track changes Word
	displays a prompt to save the document.
CD-2804	CD-2790 P - Pages with changes only report, has repeated pages and pages without changes



## **5** Contact Information

To log a support request, please visit the DocsCorp website and click on Support at the top of the page. Log a <u>Support Request</u>.

Alternatively, you may email <a href="mailto:support@docscorp.com">support@docscorp.com</a>, and include:

- Product Name
- Product Version
- A description of the problem, such as the steps to repeat the issue.
- A screenshot, description or text of the error message if applicable.
- Application Log files, which are located here: %AppData%\DocsCorp
- Priority (High Medium Low)

If you have suggestions for improving the product, please email <a href="mailto:enhancements@docscorp.com">enhancements@docscorp.com</a>.



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